



Haylee, our founder, on a beach walk: therapy where life happens.



The Centered Space

Support Coordinators and referrers

## Got participants waiting for OT or Speech Pathology with **nowhere to go?**

**Plan-managed and self-managed plans.** Phoenix Seu, occupational therapist, joined our team in October 2026 and her books are open now, within about 30 minutes of Ipswich and across greater Brisbane. The wider OT team has room too.

### — Who is this for?



#### **Children, young people and adults**

Plan-managed or self-managed. We are not NDIS-registered, so we cannot bill agency-managed plans.



#### **Participants waiting for OT**

Sensory and regulation, daily living, school, work, community access, home and living, assistive technology.



#### **FCAs and complex cases**

FCAs, home and living assessments and assistive technology are led by our senior occupational therapists, with Phoenix alongside. Unsure whether a case is complex? Send it. We say so honestly if we are not the right fit.



#### **Who you will meet**

Phoenix Seu, occupational therapist, based in Ipswich, one of four occupational therapists here. Every clinician is a trained key worker: we steady the supports around the person first, change the environment before the person, and never write goals that suppress stimulating.

### — Where and how do sessions happen?



#### **Where the barrier happens**

Home, school, work and the community. Phoenix within about 30 minutes of Ipswich (Ripley, Redbank Plains, Goodna, Springfield, Forest Lake, Inala, Oxley, Jindalee and Rosewood) and across greater Brisbane. The wider OT team on the Gold Coast, in Brisbane and Northern NSW. Online anywhere in Australia.

## — Is Phoenix taking new people now?

Phoenix Seu, occupational therapist, joined our team in **October 2026**.  
Her books are open.

Phoenix is based in Ipswich, and the wider OT team has room on the Gold Coast, in Brisbane and Northern NSW, or online. No sign-by date: the participant chooses, in their own time.

## — The referral path

- 1 You refer on the page below, or email Liz. Tell us the participant's name, how the plan is managed, what is happening, and who else is involved.
- 2 Liz, our NDIS specialist, calls or emails you within one business day.
- 3 Suitability chat with the participant or family. If we are the right fit, we match them with the best-suited clinician. If not, we point you to someone more aligned.
- 4 Service agreement, then therapy where life happens: home, school, work, the community, or online.
- 5 You are copied on every communication, with a written update after the first block of sessions and a report at plan review.

**What does it cost and who pays?** NDIS funding may cover OT where it aligns with the participant's goals and approved plan. Not all NDIS plans include OT supports. **Plan-managed and self-managed plans.** \$193.99 an hour, the NDIS price limit for therapy supports. Check the participant's plan. We confirm rates in writing before any work begins, and NDIS education is always free.

Refer a participant: Liz, our NDIS specialist

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